# ((( Americaloc )))

# **Welcome to Americaloc**

#### **IMPORTANT:**

Your device works in the U.S, Canada, Mexico and in more than 180 countries.

If you have any questions or need help, please contact us at **support@americaloc.com**. Our helpful, experienced customer service agents are here to answer your questions, explain our services, and help you get the most of your GPS monitoring service.

Your complete satisfaction is our main priority.

Before using our products or installing a device, carefully read our legal terms which you can find at https://americaloc.com/legal/termsOfService.html

## Activate your account and GB130MG device:

- 1. Sign Up: Go to www.americaloc.com and click the "Sign Up" button. Fill in the required information. Once completed, your account will be ready to add your device.
- 3. Activate your device: Once logged into your account, enter the IMEI number in the pop-up window to activate your device.

**Note:** The IMEI code is located below the barcode on the front of your device.

- 2. Log In: Go to www.americaloc.com and click the "Log In" button. Use the username and password you created during the sign-up process.
- Activate your tracking service: Select one of our service plans by clicking the "Click to Pay Service" button. A new window will open with payment instructions.



### **Appearance:**

**Status LED (Red):** The following behavior is valid for the first 30 minutes following proper installation. After this period, the red LED will turn off.

Device Status	Flashing Pattern
Working Normally	Solid light
No network signal	2 blinks
No GPS signal	3 blinks
No network signal and No GPS signal	5 blinks
Device off or in sleep mode	Light off

## Installation Options for your GB130MG GPS Tracker:

-Option 1. Under the Hood: For easy installation, you can place the tracker under the hood of your vehicle.





**A.** Use the double-sided tape provided: Remove one side of the protective sticker and attach it firmly to the tracker.

**B.** Clean a flat plastic surface within the vehicle's engine compartment where the tracker will be mounted. Ensure the surface is dry and free of debris. For example, you can mount it over the battery itself. Remove the remaining sticker from the tape and stick the tracker onto the prepared surface, applying pressure to ensure it adheres firmly. Ensure **the arrow** on the device is pointing towards **the front of the vehicle** for optimal tracking accuracy.



**Mount the Fuse Holder:** Remove the stickers from the fuse holder and stick them onto a dry, debris-free plastic surface. *Apply some pressure to ensure it adheres firmly.* 

Your GPS tracker is now installed and ready for use. Enjoy your enhanced tracking capabilities.

-Option 2: Under the Dashboard: For a more discreet option, install the tracker under the dashboard. In this case, professional installation is recommended. Please install the GB130MG with the labeled side facing the interior of the vehicle carriage.



# **Frequently Asked Questions:**

#### 1. How does this technology work?

Your device reads data from satellites to find its location; it then uses mobile networks to transmit it location to our servers. Your device need both, mobile network connection and GPS signal to work.

#### 2. Do I need to purchase or provide a SIM card?

No. We ship the device with the pre-installed SIM card it needs to transmit data. That SIM card only works with this device. Removing the SIM will prevent the tracker from operating properly and may avoid the warranty. Please do not remove it.

#### 3. Why can't I see my device's location?

If your device is correctly installed, there could be two reasons for this problem:

Poor mobile network signal: It's possible that your device is in an area with poor mobile data coverage. It will resume transmitting as soon as it enters an area with better coverage. This device has internal memory to store locations in such cases. That information will be transmitted as soon as the device can reconnect to the network.

Poor GPS signal: Your device may have lost GPS signal. This usually happens when your GPS tracker is covered by a thick surface or if your device is inside a building, underground or near tall buildings, among other factors.

#### 4. My device reports a location that is slightly off from the actual location.

Accuracy is dependent on many external factors, including but not limited to weather conditions, cloud cover, the presence of tall buildings or trees, nearby bodies of water, and the unit's placement.

#### 5. Does weather affect my device?

Yes, atmospheric conditions such as rain or snow can weaken signals. Extreme temperatures can also affect these devices, causing signal degradation which may result in lower accuracy or communication failures. Please do not place the device in a very hot or humid spot and avoid exposure to direct sunlight. Excessive heat will damage the device or could potentially trigger a fire. Your device is designed to operate within a temperature range of -22°F to 158°F (-30°C ~ 70°C) and has an IP67 rating.

#### 6. How do I process the payment of my tracking service?

Ten days before your service expires the "Expires soon. Click to renew" button will pop up. Please click it, select the tracking plan you want to purchase and enter your card information.

#### 7. How do I know when my service expires?

-Click "Account options" -Click "Get info" next to "My services and renewals".

# **Basic Location Instructions:**

#### A. HOW TO LOCATE YOUR DEVICE

On the desktop version, click the "Devices" tab. On the mobile app, tap the **O**. Your list of devices will be displayed, along with the following buttons next to each device:



**Last known position:** Click this button to display the last recorded position of the unit on the map. The device updates its location at predetermined intervals. By default, it updates every 30 seconds while moving and every 30 minutes when stationary. Additionally, during movement, the device updates its location at every corner turn. If needed, its configuration can be adjusted to update more frequently.



**Device Settings:** Click this button to check the device status, change the device's settings, configure event and zone notifications, and generate reports.

**B. VIEW HISTORY:** This interface may vary depending on whether you are using a desktop or mobile web browser.

- 1. On the desktop version, go to the "2. History" tab. On the mobile App, go to this icon:
- 2. Select from the list of predetermined date and time ranges or click *"Advanced search"* to perform a customized historical search.
- 3. Click "Search" to view the results on the map for the selected device. Then click "Watch" to center the search on the map and display a table with all the device events during the specified date range.
- 4. Click each icon, map or table, to see more detailed information.

## **Non-Liability Clause:**

The customer acknowledges and agrees that it is solely responsible for the use of vehicle GPS trackers supplied by ORBIFLEX INC / Americaloc or any of its affiliates ("Supplier"). The customer agrees that the Supplier shall not be liable for any damages, losses, or harm arising either directly or indirectly from the use of these devices.

# **Mobile App:**

After activation, you can track your units from any browser or using our mobile App: "Americaloc Viewer"



# **Help:**

You can find additional information about our devices and services in the"Help" section of your account. Additionally, we invite you to visit our YouTube channel, Americaloc, for video tutorials. Please note that functions may vary by model.

YouTube Channel







For further information, please contact us at support@americaloc.com or call 855-830-2290

