



Welcome to AMERICALOC

IMPORTANT:

If you do not wire the ignition cable please contact support so we can configure your unit to detect ignition by motion.

If you have any questions or need help, please contact us at support@americaloc.com. Our helpful, experienced customer service agents are here to answer your questions, explain our services, and help you get the most of your GPS monitoring service. Your complete satisfaction is our main priority!

Before using our products or installing a device, carefully read our legal terms which you can find at https://us.americaloc.com/legal_info.html

Appearance:



Activate your account and Americaloc ST4340 Series (ST4345) device:

- 1 Go to www.americaloc.com, select the US flag, and click the "Activate" button.
- 2 Fill in the required information. The IMEI code can be found below the bar code that is printed on the back of your device. Your account will now be ready to use.
- 3 Go to www.americaloc.com and log in with the username and password established in the previous step.
- 4 Purchase one of our service plans by clicking the "Click to pay service" button. A window will open to provide you with payment instructions.

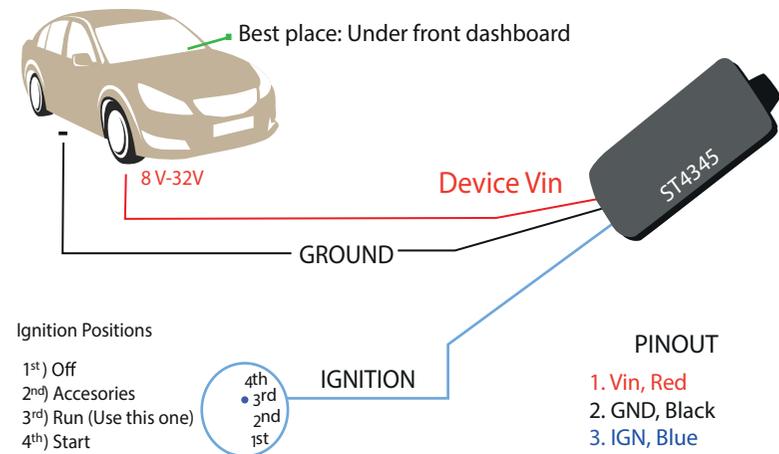
Your device already comes with a SIM card installed. **Please do not remove the SIM card.**

LED behavior:

	Device Status	Blink Count (Fast continuous flashing)
CEL (blue)	Connected	1
	No network	4
	Weak mobile network signal	6
	No SIM card	7
GPS (red)	Connected	1
	No GPS signal	4

Installation Diagram:

Recommendation: For the best results, we recommend the installation is done by an auto electrician.



Note: Cables that are not used in this installation must be individually cut and covered with black/electrical tape to avoid short circuit.

The blue wire is used for ignition detection. It is strongly recommended to connect this wire to the ignition module at the "RUN" position as shown above. If you do not want to use this cable, please contact support and we will configure your unit to detect ignition by motion instead.

Frequently asked questions:

1. How does this technology work?

Your device reads data from satellites to find its location; it then uses mobile networks to transmit its location to our servers. Your device needs both, mobile network connection and GPS signal to work.

2. Do I need to purchase or provide a SIM card?

No, we ship the device with the SIM card it needs to transmit data. That SIM card only works with this device.

3. Do I need to install the SIM card?

No, the card is already installed. Removing the SIM will prevent the tracker from operating properly, and may void the warranty. Please do not remove it.

4. I can't see my device's location on the website.

If your device is properly wired, there are two reasons for this problem:

📍 **Poor mobile network signal:** Your device may be in a zone with poor mobile data coverage. It will start transmitting again as soon as it gets into a better coverage zone. The device has an internal memory to store locations in those cases. That information will be transmitted as soon as the device can connect to the network again.

📍 **Poor GPS signal:** Your device may have lost GPS signal. This usually happens when your GPS tracker is covered by a thick surface or if your device is inside a building, underground or near tall buildings.

5. My device reports a location that is slightly off from the actual location.

Accuracy depends on many factors beyond our control. For example: weather, clouds, tall buildings or trees, bodies of water and device location.

6. Does weather affect my device?

Atmospheric conditions, such as rain or snow, can weaken signals. Extreme temperatures can also affect battery operated devices and cause signal degradation which may result in lower accuracy or communication failures. Please do not put the device on a very hot or humid place, avoid exposure to direct sunlight. Excessive heat will damage the device or perhaps trigger a battery fire.

7. How do I process the payment of my tracking service?

Ten days before your service expires the "Expires soon. Click to renew" button will pop up. Please click it, select the tracking plan you want to purchase and enter your credit card information.

8. How do I know when my service expires?

-Click "Account options"

-Click "Get info" next to "My services and renewals".

Basic Location Instructions:

A. HOW TO LOCATE YOUR DEVICE

1. Click menu **1. Devices**. Your list of devices will appear and you will see a group of buttons next to your device.



Display location: At predetermined intervals, your device updates its location. When it is moving, the default intervals are every 30 seconds, and when it is stationary, it is every 30 minutes. Additionally, the device updates its location at every corner turn. If required, we could change its configuration to update its location more frequently.



Device settings: Click this icon to access and configure your device settings.

B. VIEW HISTORY: This interface may vary depending on whether you are using a desktop or mobile web browser.

1. On the desktop version, go to the **"History"** tab.
On the Mobile App, go to this icon:
2. Select from the list of predetermined date and time ranges or click *"Advanced Search"* to perform a customized historical search.
3. Click "Search" to see the results for the device you selected. Then, click "Watch" to see the historic events on the map as well as a table of all the events sent by the unit during the specified date range.
4. Click each icon, map or table, to see more detailed information.

Mobile App:

After activation, you can track your units from any web browser or using our mobile App: **"Americoloc Viewer"**

Android Devices



iPhone / iPad devices



Help:

You can find additional information about our devices and services in the **"Help Section"** of your account. Please note that functions may vary by model.

For further information please contact us at support@americoloc.com or call (855) 8302290
Visit the Americoloc YouTube channel for video tutorials:



Thank you for choosing